

September 23, 2020

Mr. Daniel Eichhorn, P.E.
President & COO
PSEG Long Island

Dear Mr. Eichhorn,

We write to you today to follow up on our letter dated August 9, 2020.

Last month, we urged PSEG Long Island to offer customers that experienced outages lasting more than 48 hours after Tropical Storm Isaias a credit on their monthly utility bills and a refund for any spoiled food and medication. We appreciate your efforts to reimburse customers for their food and medication; however, we are not aware of any steps taken by the utility to provide credits to customers for extended outages. Therefore, we would like to once again ask you to offer bill credits for customers who experienced prolonged outages.

As we approach the holiday season during this unprecedented pandemic, many families who endured these extended outages are also experiencing unemployment, a decline in their small business revenues, and a general sense of economic uncertainty. PSEG Long Island can, and should, provide this small measure of relief to the customers who suffered the worst effects of Tropical Storm Isaias. Con Edison, a regional competitor, has already committed to providing bill credits to their customers.

Once again, we urge PSEG Long Island to offer customers who experienced outages lasting more than 48 hours due to Tropical Storm Isaias a credit on their monthly utility bill. Thank you in advance for your consideration and prompt response.

Sincerely,



KATHLEEN M. RICE
Member of Congress



LAURA CURRAN
Nassau County Executive